



TOWNE PROPERTIES

MANAGEMENT TEAM

Since 1961 Towne Properties has been creating, owning, and managing “Great Places to Live”. Towne is nationally recognized for the quality of its Property Management Team and has earned the title of the Region’s Most Honored Developer. We’re confident that if you select Towne, you can rest assured knowing your Association is in the best of professional hands – in hands that have successfully managed their own properties for over 60 years.

	Towne	Company B	Company C
60 years of industry experience	✓		
Nationally ranked by SatisFacts for outstanding customer service	✓		
Accredited Management Organization® (AMO)	✓		
Community Association Institute (CAI) Member	✓		
Better Business Bureau A+ Rating	✓		
Certified Managers of Community Associations® (CMCAs)	✓		
Staffing depth - experienced managers & support teams	✓		
On-going staff training - Towne University & industry programs	✓		
District Offices in locations close to you	✓		
24/7, 365 on-call emergency maintenance service	✓		
Phones answered by a live person	✓		
All associates fully bonded, full background checks & drug testing	✓		
Fidelity bond - \$5,000,000	✓		
Liability Insurance - \$25,000,000	✓		
Errors and omissions insurance - \$1,000,000	✓		
Long-term capital planning	✓		
Preferred vendor discounts	✓		
Towne Purchasing power	✓		
Licensed real estate brokers - Ohio, Kentucky, Indiana & North Carolina	✓		
State-of-the-art property management software (Yardi)	✓		
Web-based resident portal	✓		
Website coordination, edits, updates and maintenance	✓		
CPA-led accounting staff	✓		
Segregation of accounting duties	✓		
Online financial statements	✓		
Alternative payment options - ACH, coupons, credit cards	✓		
Off-site backup systems protect important records	✓		

THANK YOU FOR CHOOSING TOWNE PROPERTIES