RESPONSIBILITIES OF TOWNE PROPERTIES AS MANAGING AGENT & ASSOCIATION MANAGER

- 1. Review the financial status of the property and develop a monthly budget projecting income and expense for the fiscal year of the property.
- 2. Locate, hire, train, and supervise property employees and contractors.
- 3. Provide specifications and obtain bids for refuse removal, materials, equipment and services required or requested by the Board.
- 4. Establish and supervise the general landscaping maintenance, lawn care programs, and snow removal.
- 5. Provide on-going inspection of buildings and grounds.
- 6. Provide for the general exterior and interior maintenance and repair as required by the owner.
- 7. Prepare a monthly statement of outstanding delinquencies of the property, file liens and pursue collection with the property's account. Bill and collect property fees.
- 8. Establish checking and savings reserve accounts in the property's name.
- 9. Direct the payment of all bills, salaries, and other obligations of the property on a timely basis and keep satisfactory records of income and disbursements.
- 10. Provide the owner with a monthly cash report comparing budget to actual.
- 11. Recommend to the owner an amount, which should be set aside as a reserve-for-replacement based upon a projected maintenance and replacement program.
- 12. Provide an answering and emergency contact system.
- 13. Arrange for and assure currency of all insurance coverage by the property. Investigate and file claims under the coverage of the property's insurance.
- 14. Maintain all records and documents of the property including finance, governing documents, and insurance policies.
- 15. Maintain all files including correspondence, complaints, and other pertinent data.